



## Quality Manager – Greensboro, NC

Now is an exciting time to join Ionbond as we continue to grow and expand our advanced coating and finishing solutions across a variety of industries, including decorative, industrial, aerospace, and more. We are currently seeking a dedicated and detail-driven Quality Manager to lead and elevate our quality assurance and HSE initiatives. This hands-on role is ideal for a proactive professional who is passionate about maintaining and improving quality standards in a dynamic, technical environment.

As Quality Manager, you will be responsible for the development, implementation, and ongoing improvement of Ionbond's Quality Management System. Your efforts will directly support our mission to deliver products and services that meet the highest levels of precision and reliability. This position reports to the Plant Manager at our Greensboro, NC coating center, where you will be a key contributor in driving operational excellence and ensuring compliance with industry standards.

### Ionbond – The Surface Engineers™

Ionbond provides advanced coating solutions for applications in the aerospace, medical, food contact, automotive, decorative, tooling and fuel cells industries. We offer a broad range of hard, low-friction, wear-resistant coatings based on PVD, PACVD and CVD technologies.

With 34 job coating centers in 15 countries in Europe, North America and Asia, Ionbond has one of the largest coating networks in the world. Ionbond is part of renowned Japanese industrial consortium IHI Group.

#### What defines this job?

- Lead and administer the Quality Assurance function by effectively handling documents and record controls for the coating center.
- Establish and maintain quality standards and metrics for new processes with Engineering and Operations, define methods & standards to improve product quality and productivity
- Initiate improvement events (projects, 5S & Kaizen to deliver improved operational performance through waste elimination and variation reduction.
- Continuously improve Health, Safety, and Environmental standards in the plant by identifying and solving potential hazards and risks
- Work closely with customer service, operations, and engineering to evaluate and monitor the non-conforming product process
- Ensure that corrective and preventive actions concerning production quality are performed and monitored by leading and overseeing the quality department
- Perform quality system training throughout the center and collect, document, resolve and maintain all information related to customer complaints
- Other duties as assigned

#### What do we offer?

Unleashing potential is at the core of our approach. We provide a dynamic environment that opens doors to both international and local growth opportunities, helping you reach your full potential. Here's what you can expect from being part of our team:

- Diverse work environment where we embrace teamwork and innovation that drives us towards new applications and customer service excellence
- Competitive compensation package, salary based on experience and educational credentials
- Excellent Medical, Dental, and Vision benefits with affordable premiums and annual deductibles
- Flexible spending accounts (medical and dependent care)
- Life insurance
- Short-term & long-term disability
- Employee assistance program
- Generous Paid Time Off
- Tuition Reimbursement
- 401k Safe Harbor Retirement Account plus company match
- Group bonus plan eligibility

#### What do we ask?

The preferred candidate will hold a bachelor's degree in quality management, Engineering or have relevant work experience. Minimum of three years of quality management, engineering, or college-level experience. Have a strong background in ISO 9001 Quality systems to ensure compliance. Experience in implementing and maintaining IATF 16949:2016. Qualified internal auditor with a minimum of two years in auditing. Advanced knowledge of Excel and possess strong organizational and verbal skills. Experience in thin film coatings is preferred but not required. Strong ability to work from blueprints, inspection specifications, and written/verbal instructions. Strong ability to develop work instructions and other quality documents. 6 Sigma Greenbelt is highly preferred. Must be willing to travel through the US occasionally (10% or less) Must be eligible to work in the U.S.

#### Interested in this job?

Please apply to this position by uploading your resume using the following site: <https://www.indeed.com/cmp/Ihi-Ionbond-Inc.-1>

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